



MERCHANTS BONDING COMPANY (MUTUAL) • MERCHANTS NATIONAL BONDING, INC.  
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To Merchants Bondholders and Policyholders located in Colorado:

On March 27, 2020, the Colorado Department of Regulatory Agencies issued Bulletin No. B-5.38 specifically addressing actions to protect consumers with property and casualty insurance policies during the COVID-19 public health emergency.

The Bulletin directs insurers to make reasonable accommodations to prevent individuals and businesses from losing coverage due to cancellation for non-payment of premium during this unprecedented time. Reasonable accommodations include such things as extending a premium grace period, a moratorium on cancellations for non-payment, and other reasonable actions to support continuity of coverage for impacted bondholders and policyholders.

For your information, we have also included a link to the Colorado Department of Regulatory Agencies, <https://www.colorado.gov/pacific/dora/covid-19-and-insurance>, where you can read the Department's COVID-19 and Insurance information.

Merchants recognizes the difficulties our customers may face during this time. We remain committed to serving our customers and are open for business.

Whether it's a question about your policy or bond, your bill, or a claim, we are fully staffed to meet your needs.

Contact your agent or broker, or us directly at 1-800-678-8171 or via email at [info@merchantsbonding.com](mailto:info@merchantsbonding.com). Our representatives will be happy to help you.